



OACRAO News

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Spring 2013

Published by the Ohio Association of Collegiate Registrars & Admissions Officers

Letter from the President.....

As Frog and Toad were fond of saying, "Spring is just around the corner". I don't know about you, but I am beginning to check every corner very carefully, because I am really looking forward to spring!

In any case, OACRAO has some exciting things going on this year. From a tri-state conference, to various workshops, and a new OACRAO Summer Institute, it is shaping up to be a great time to be in OACRAO!



Program Planning Meeting:

The Program Planning Committee met at Mount Carmel College of Nursing on February 15 to develop session ideas for the upcoming tri-state conference, and it looks like we're going to have some amazing sessions! Many thanks to the Program Committee chairs, Program Committee members, and to the VP for Programs – Janet Duber for all their hard work and dedication as we prepare for the fall conference. Also, many thanks to Karen Greene for offering her facilities to us again this year! While we did have enough snow to obscure the Columbus skyline at times, the weather participated well enough that we were able to have very good attendance at the meeting.

Tri-State Conference:

No matter how good the sessions are, the conference won't be a success without you! Remember to save the date for the tri-state conference. It will be held November 6-8 in Indianapolis, Indiana. More details on sessions, registration, events, etc. will be made available in the coming months. A special thanks to Connie Goodman and her work on the Tri-State Steering Committee in preparation for this conference.

Ohio Summer Institute:

I'm also excited to share more information about the OACRAO Summer Institute (OSI). The Institute has been scheduled for August 4-6, 2013 at the Punderson Manor State Park Lodge and registration is now available!

What is OSI? OSI is a three day intensive workshop intended for members who are new or relatively new to the profession. It has been structured to provide an affordable experience for those who may not have the resources to attend out-of-state training opportunities. Beginning with the history and evolving role of the Registrar, topics covered will include the basics such as FERPA and records management, as well as more advanced topics such as leadership, diversity, ethical decision making, and developing a good work-life balance. Instruction will be provided by experienced professionals from across the state including (alphabetically):

Deb Benton – Ohio University
Marian Brainerd – Wright State University
Cindy Davis – The Ohio State University
Jack Miner – The Ohio State University



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(Continued from page 1)

Dave Sauter – Miami University
Jeannine Shambaugh – Aultman College of Nursing and Health Sciences
Dan Wilson – Muskingum University

Registration is now open, with a registration fee of \$299 per person which will include all education materials, meals, and activities. Lodging at will be \$80/night and is not included in the registration fee. The institute will be held at Punderson Manor (<http://www.pundersonmanorstateparklodge.com/>), a beautiful lodge and conference center in north-eastern Ohio. The event will start on August 4th at around 2PM and will finish up around 1PM on August 6th. For this first offering of the OSI, enrollment is limited to around 25 people.

You can register at: <https://www.123signup.com/register?id=bcgcp>
Or you can find additional information at: <https://www.123signup.com/event?id=bcgcp>

OACRAO Is All About YOU:

That's not just a saying, it is a fact. Without you, there can be no us! As we move forward with different workshops, conference ideas, training sessions, etc., we are continually seeking to find ways to serve and involve each of you. Many thanks to those of you who have volunteered to serve on committees, present sessions/workshops, volunteer on LAC, or any of the other myriad of ways there are to serve this wonderful organization!

If you have not yet found an opportunity to volunteer, please check out some of the different options on the OACRAO website at: ohioaacrao.org

Sincerely,
Dan
OACRAO President



WORKSHOPS UPDATE - Cheryl Gloege, OACRAO VP - Workshops

It is shaping up to be a great year for OACRAO workshops!

The first workshop for 2013 will be held on Thursday, April 25th. The Ohio Articulation and Transfer Network (OATN) is partnering with OACRAO to host the ATC Summit. The main focus of the Summit will be to discuss the Student Information System Import Initiative with presentations and demonstrations from USO institutions who have automated their SIS import process

In June OACRAO will once again be holding a workshop for support staff. We have had some great suggestions on potential offerings and are looking forward to another great workshop this year. Many times our support staff are not able to attend the fall conference so this workshop provides an opportunity for them to engage in some great networking and professional development.

As you have read elsewhere in this newsletter, the Program Planning meeting was held on February 15th and the committee members came up with wonderful ideas for this year's Great Lakes conference. The next step will be to determine which topics would work well in a workshop format. If you are not currently serving on a program committee but have a suggestion for a possible workshop or session topic, feel free to email me at cgloege@otterbein.edu. We are all looking forward to another great conference this fall.



OACRAO Member Spotlight



Deb Benton
University Registrar,
Ohio University

Tell us a little bit about yourself...

Hmmm....what should I say. I am the University Registrar at Ohio University. I have served as University Registrar since 2001. Work keeps me very busy, but I also squeeze in time for my wonderful family. I married my high school sweetheart. We have three beautiful children, Anthony (our miracle baby) age 10, Annika age 8, and Kianna age 8 (yes, twins!). Between work and family there isn't much time for other things. I do squeeze in some time to play soccer once a week and love boating with my family.

When you were growing up, did you think that you would be the University Registrar at Ohio University?

Well, NO. I had no idea what a registrar was or that one even existed. I planned to go to college to get into physical therapy/sports medicine. I, like many students, changed my major my first quarter. I didn't know what I wanted to be, but liked math so changed my major to math and eventually added a computer science minor. I was awarded work study my sophomore year of college and began working in the dean's office in the College of Arts and Sciences. Fortunately for me, A&S didn't really need another student employee and their assistant dean had just temporarily moved to the registrar's office to implement a degree audit system. I guess the rest is history...I moved to the registrar's office, earned a master's degree, and have been in the registrar's office ever since.

If you were your institution's president for a day, what would you do?

Wow. That is a tough question. Enjoy it while it lasted. Does that count as an answer?

Who is your hero?

Well, I have many. I think of Martin Luther King, Jr. in terms of how he impacted humanity. I also think of my parents and wonder how in the world they did it. I also think of my staff and am appreciative of the hard work they put in every day.

Do you have, or have you ever had, a nickname?

Deb, Debbie, Action Acton, Big Mom (only permitted by my son)

Favorite movie(s)?

Sister Act, Blindside, I am sure there are others, but that is all that comes to mind tonight!

Favorite music?

R&B, Jazz

Favorite sports team(s)?

Athens Bulldogs :-). And of course, OHIO Bobcats! Basketball and football are my favorite sports.

Which OACRAO committees have you served on?

I served as OACRAO webmaster for 10 years and helped to establish the OACRAO website many years ago. I have served on the Professional Development, Data Management, Records and Registration, Communications, and Nominating committees. I have served as LAC Co-Chair (1999) and VP for Workshops.

What benefits have you gained from belonging to OACRAO?

Getting to know great colleagues. I have learned so much from the members of OACRAO who share great ideas and provide support (professionally and personally) whenever it is needed.

What is your favorite OACRAO memory?

Well, I have lots of great memories. I remember the time when Jane Pidcock and Bill Jones jumped into the pool to get their prize from Pictionary; going out dancing with our OSU colleagues; OACRAO in Athens...Absolutely!; being recognized by my colleagues for the work on the Website and the Linus J. Ryland award.



Beth DaLonzo
Senior Director of Admission & Student Financial Services,
Muskingum University

Tell us a little bit about yourself...

I grew up in Eastern Ohio, the only child of a steel mill worker and a bookkeeper. Married to Joe, a pharmacist. We were both first generation college students (I graduated from Muskingum and he from The Ohio State University) and thank our parents for instilling in us the value of education. We chose not to have children and have never regretted that decision. We have rich full lives and love to vacation frequently. And I love to knit and craft! I'm a big geek and don't apologize for it!!

When you were growing up, did you think that you would be the Director of Admission at Muskingum University?

As a very young girl I wanted to be a hairdresser! In high school, I decided I wanted to be a Physical Therapist and work with young children. Now, here I am in Admissions for the past 28 years!! Thank God for unanswered prayers!! I am absolutely working in my dream job.

If you were your institution's president for a day, what would you do?

I would want to get in front of every student and tell them that I care about them, that their college experience matters to me, and that I want them to graduate and go out and be an active participant in their communities.

Who is your hero?

I honestly can't say that I have a hero.

Do you have, or have you ever had, a nickname?

My family calls me Bethie

Favorite movie(s)?

So many I can't even list them. The last movie I saw was Lincoln and it was excellent. I love Christmas movies too – White Christmas, It's a Wonderful Life, Elf and The Polar Express.

Favorite music?

I am old school and still prefer the music of the 70's

Favorite sports team(s)?

Besides the Muskies, I root for the Pittsburgh Steelers.

Which OACRAO committees have you served on?

I am on the admissions and international education committee

What benefits have you gained from belonging to OACRAO?

Since I am relatively new to OACRAO I am looking forward to networking with a new group of people who share my passion for higher education.





Members

New to the organization:

We attempted to update our membership directory during our annual dues renewal process and received a very positive response. Unfortunately we received far too many member changes to individually list them here. If you have not updated your organization membership recently please forward any changes to me. An updated directory with these changes will be posted in March.

Retirees

Kathy Yoder Retired from Urbana University May 2012

Adrian Scheiss Retired from Xavier University

Sherri Armstrong Retired The University of Toledo Summer 2012

Leaving organization

Ann Dulany, Franciscan University

Shirley McBrayer, Ohio Dominican University

Ron Schumacher, Tiffin University

Perry Carroll and Jill Loch from Christ College of Nursing and Health Sciences

James Ginzer and John Merrin from Central Ohio Technical College

Patsy Kenner, College of Mount Saint Joseph

OACRAO Membership and Mentoring Committee is attempting to gather information on our retired and honorary members. A component for these entities has been set up in our database. We would like to obtain contact information on our retired and honorary members to allow for the organization to contact them. If you would like to be included in the database please contact me at sshepherd@aultman.com. and provide your preferred email and phone number to be listed as your contact information.

Outreach

If any of you are aware of institutions and personnel that would like to become members or are interested in learning more about the organization please send me their contact information and I will be happy to reach out to them.

It is a pleasure to work with all our members.

Thanks,

Sue Shepherd, VP Membership and Development





The Great Lakes 2013 Conference is happening **November 6-8, 2013**, at the Sheraton - Keystone Crossing Mall in Indianapolis, Indiana! It has been 5 years since Ohio, Indiana, and Michigan held a joint conference, and we are looking forward to a great meeting. The Executive Steering Committee has selected the logo you see above to tie our mission of Academic Excellence to our location in Indianapolis. The Local Arrangements Committee (Indiana) is busily planning to make your conference enjoyable and memorable. Janet Duber, Program Committee Chair, will be working with all three states to plan an informative and interesting program containing over 60 sessions and several pre-conference workshops and Michigan is working diligently to obtain exhibitors and provide opportunities for them to sponsor products and events. Keep watching for more details and mark your calendar now for November 6-8, 2013 in Indianapolis!

JILLIAN'S

For all of you Ohioans attending the AACRAO Conference in San Francisco, mark your calendar for the OHIO dinner on Tuesday, April 16th at Jillian's @ METREON. Click on the following link for information about Jillian's. <http://www.jillianssf.com/>. We have reserved a private lounge area with a billiard table, so that's your "cue" to join us for dinner from 7:00 p.m. to 10:00 p.m.

The cost is \$40 per person and includes dinner and soda/tea. Beer and wine are available, but are not included in the price. Dinner includes



To register, just click on the link below. Please register by April 5th to ensure accurate reservations. We look forward to seeing everyone in San Francisco!

<https://www.123signup.com/register?id=bvxfy>

STARTERS

Buffalo Wings with Celery & Gorgonzola **OR** Caesar Salad with Garlic Croutons

ENTREES

Grilled Salmon with Sautéed Shitake Mushrooms, Quinoa & Spinach
OR

Herb Roasted ½ Chicken with Garlic Mashed Potatoes & Vegetables
OR

St. Louis Ribs with Sweet Potato Steak Fries & Coleslaw
OR

Fettuccine Alfredo with Parmesan Cheese

DESSERT

Dessert Sampler Platter & Coffee/Tea

Jeannine Shambaugh, OACRAO – President Elect

The OACRAO Newsletter is published two or three times each year by the Ohio Association of Collegiate Registrars and Admissions Officers.

Barb Arilson, Editor

Registrar

Lake Erie College

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Fall 2013

Published by the Ohio Association of Collegiate Registrars & Admissions Officers



Letter from the President.....

It has been an exciting year to be a part of OACRAO! We've had a variety of workshops and events, including the OACRAO Summer Institute and the ever popular Support Staff Workshop to name a few, and now we're preparing to have a joint Fall Conference with Indiana and Michigan.

For those of you who may not be aware, OACRAO is a 100% volunteer organization. That means without the help of people like you, there would simply be no OACRAO, no fall conference, no newsletter, no workshops, no email distribution list, no web-site, nothing!

When I first joined OACRAO in 2003 I was amazed to see how much the organization was able to accomplish without a single staff member and with no central office. I was fortunate enough to have Mike Whitnabe as a mentor at my first OACRAO conference. Mike was the Scholarship Committee Chair that year and he asked if I'd like to help out at the scholarship table by selling 50/50 raffle tickets. Little did I know that that was one of the busiest places to be at the conference, and within a matter of hours I met people from nearly every school in the state. I was hooked. Everyone I met was friendly, supportive, and eager to help with any questions I had. I learned then that volunteering is a great way to meet new people, make connections and have fun all at the same time!

If you have not yet volunteered to get involved with OACRAO, take a few minutes to consider the opportunities. There are two types of Committees at OACRAO, Program Committees and Operational Committees. Program Committees are a great way to start at OACRAO, as they put together the session topic ideas for the conferences. They are broken into four groups: Admissions and International, Information Systems and Data Management, Professional Development, and Records and Registration. Pick one that fits your background, experience, or interest and get started! More information about all of the different OACRAO Committees is available on the OACRAO website: ohioaacrao.org.

If you decide you'd like to volunteer for one of the committees, a participation form is available at:

http://www.ohioaacrao.org/about_us/pdf/committee_participation_form.pdf

The OACRAO Summer Institute, with 7 "faculty" and 18 participants, kicked off on August 4th at Punderson Manor. Over the next 48 hours participants were exposed to a variety of topics, but early feedback indicated that the interactive case-studies and team activities were the favorites. The institute focused in providing a foundational understanding of the role of the registrar as well as the development of leadership skills. In addition to the serious topics there were also scavenger hunts, nature hikes, and a guided boat tour. These extracurricular activities offered some fun networking opportunities while highlighting the importance of good work-life balance. If you were not able to attend this year's event, but are interested in participating in a future OSI, stay tuned! Plans for future OSI events are in the works.

I am looking forward to meeting you at this fall's conference in Indianapolis. While we usually have our OACRAO conference somewhere within the state of Ohio, this year we've teamed up with Indiana and Michigan for a tri-state "GLACRAO" (Great Lakes ACRAO) conference. We've got some great sessions and some fun events planned for Indianapolis, so don't forget to sign up and join is there! More information is available below.

I hope to see you in Indianapolis!

Click [Here](#) to Register Today for Conference!



**GLACRAO 2013
November 6-8, 2013
Indianapolis, Indiana**



OACRAO Member Spotlight



Molly McDermott

Tell us a little bit about yourself...

I am from Cincinnati, OH and I am a sports fanatic! I enjoy watching the NFL and have my own fantasy team. Missing a Bearcat home football game is not an option and I have the MLB app on my phone to follow my Cincinnati Redlegs. Soccer is by far my favorite sport and I have been playing for the past 24 years and continue to do so. Also, everyone should follow



OACRAO @OhioACRAO on Twitter!!!! Had to put a plug in.

When you were growing up, did you think that you would be the University Registrar at Ohio University?

Nope! I knew I wanted to work at the University of Cincinnati but I had no idea I would end up in the Registrar's Office. Marketing major to Assistant Registrar, who knew.

If you were your institution's president for a day, what would you do? Tricky Question... I would give a staff appreciation day and let staff only have the day off work. It has a twofold benefit. The campus realizes the importance of staff members and what they do on a daily basis and it gives staff a day to relax!

Who is your hero? My Sisters Bridget and Erin.

Do you have, or have you ever had, a nickname? McD & Woo- Woo is a new nickname I gained over the summer at the OACRO Summer Institute.

Favorite movie(s)? Remember the Titans, Rudy, Seabiscuit, Miracle, and Sandlot (seeing a pattern?) I also love the Harry Potter movies and the Twilight series (I read the books first!)

Favorite sports team(s)? University of Cincinnati Bearcats!!!! Cincinnati Reds and the Cincinnati Bengals.

Which OACRAO committees have you served on? Currently, I am serving on the Membership and Mentoring Committee, and Vice Chair of the Professional Development Committee.

What benefits have you gained from belonging to OACRAO? Ideas. Each time I meet up with fellow OACRAO members, I get a new idea that I would like to try at my institution.

What is your favorite OACRAO memory? It is hard to choose, I have so many. I would say the Summer Institute really sticks out in my mind. I had a blast! Dan Wilson falling into the lake, learning I was the only Woo in the entire group, the professors talking about their experiences and giving great advice. I really enjoyed meeting new people I may have only seen briefly at conferences and interacting with colleagues who are similar to me.



Wendy Lambing

Tell us a little bit about yourself...

I've spent my entire life in Cincinnati, Ohio. I've been married to my best friend, Stuart, for 26 years and we live on the east side in Milford. I have 23-year old twins; Nat just completed his master's degree at UC and Katie has just entered her second year at Boston University Law School. No grandchildren yet, but I'm too young for that anyway. I just celebrated my 25th year of service to the University of Cincinnati.

When you were growing up, did you think that you would work in the Registrar's Office at the University of Cincinnati? Absolutely not! But I'm still hoping to work at Disney World as Cinderella's fairy godmother someday.

If you were your institution's president for a day, what would you do? Ban Twitter.

Who is your hero? Lew Rita Moore has been my hero for nearly 30 years. She's the "older sister" that I never had.

Do you have, or have you ever had, a nickname? Sorry, but no nicknames.

Favorite movie(s)? With a daughter named *Katie Scarlett*, I would have to say "Gone with the Wind" but I also love almost any Christmas movie that I can find! Regardless of the date, I'm happy watching "White Christmas" or "It's a Wonderful Life."

Favorite music? Anything from the 40's – Nat King Cole, Bing Crosby, Rosemary Clooney, Frank Sinatra, etc...

Favorite sports team(s)? Cincinnati Bearcats!

Which OACRAO committees have you served on? I've served on nearly all of the OACRAO committees but my two most favorite are Membership & Mentoring and Local Arrangements. I like to have fun while I'm working, and those two committees just seem to have a little more fun than most others.

What benefits have you gained from belonging to OACRAO? Friendship, knowledge, a network of support – I've been an active member of OACRAO for 30 years and I've never been disappointed when I've turned to an OACRAO colleague for assistance.

What is your favorite OACRAO memory? I have a lot of happy memories with OACRAO, but one of my most favorites was when I was recognized with the Linus Ryland award for service to OACRAO. It meant so much to me because I knew Linus and worked on getting that award established so long ago. Placing me in his company – as well as other colleagues that have received the Ryland award – humbles me and makes me want to work even harder for OACRAO.

OACRAO MEMBERSHIP UPDATE



Hello Members,

Fall is approaching wrapping up the time of year of annual membership renewal. Along with renewal payments many schools are updating their member lists. Once the majority of schools have renewed I will update the directory on the OACRAO website. Watch for new and changing members to add to the depth of our organization.

Institutions

New member organizations starting with new enrollment year September 1, 2013

American Institute of Alternative Medicine

Retirees

Sue Lekan, Lorain Community College

Kathy DiFranco, John Carroll University

Karen Moriarty, Mount Union University

Debra Hayes, University of Akron

OACRAO Membership and Mentoring Committee is attempting to gather information on our retired and honorary members. A component for these entities has been set up in our database. We would like to obtain contact information on our retired and honorary members to allow for the organization to contact them. If you would like to be included in the database please contact me at sshepherd@aultman.com. and provide your preferred email and phone number to be listed as your contact information.

Outreach

If any of you are aware of institutions and personnel that would like to become members or are interested in learning more about the organization please send me their contact information and I will be happy to reach out to them.

Hope to see you at the Great Lakes Conference in November.

Thanks,

Sue Shepherd, VP Membership and Development

OACRAO TWITTER

Twitter is sweeping the nation! Be sure to follow us @OhioACRAO for all the latest news and updates. We are planning on tweeting our way through the 2013 GLACRAO conference #GLACRAO and encourage everyone who is attending and tweeting to use the #GLACRAO while at the conference, let's start a trend! If you are unsure about twitter or the uses of social media in higher education don't worry there will be a social media presentation at #GLACRAO on Thursday, November 7 at 1:30. Come join us! @OhioACRAO #GLACRAO





Mark your calendars

and pack your bags;

GLACRAO 2013 is coming soon!

Great Lakes AACRAO 2013 (GLACRAO 2013) is November 6-8, 2013 at the Sheraton Keystone Crossing in Indianapolis, Indiana. This tri-state conference provides an opportunity to share across broader lines the ways we operate. Mike Reilly, AACRAO Executive Director, will open our conference and provide the Washington Update and information on policy matters effecting higher education. Janet Duber has been working closely with colleagues from Indiana and Michigan to include program sessions topics covering Admissions & International, Government & Legislative Affairs, Information Technology, Professional Development, and Registration and Records. Some sample topics are: "Admissions & Athletics: How to Make it Work!"; "Reverse Transfers Initiatives in Each State"; "Extreme Makeover: Transcript Edition"; "New to Being the Pit Crew Manager"; and "VA Certifying Official Strategies & Caseload Post 9/11". Cheryl Gloege has coordinated two excellent workshops: "CSI-FERPA: Under the Microscope" and "Got MOOC????". CSI- FERPA will be co-presented by Brad Myers (Ohio), Dennis Hicks (Indiana), and Traci Gulick (Michigan). Michael B. Hofherr, Associate Vice President for Distance Education and eLearning at The Ohio State University, will present an overview of distance learning and share the integrated approach Ohio State is using to help take advantage of new technologies.

But wait! There's more! In addition to the broad range of program session topics, there will be fun activities for all that will offer opportunities to network with old friends and meet new ones. Wednesday evening will include either Beef & Boards Dinner Theatre (Les Miserables) or Maggiano's Little Italy restaurant. Thursday is "spirit day" so be sure to wear something that represents your institution and your pride to be part of it! Thursday evening features ZannaDoo!, a high energy dance band. Several exhibitors have already signed up for booth spaces and to present a session in which they will highlight their products. Also, please remember to bring a donation for our sponsored charity, the Homeless Veterans Assistance Foundation - HVAF ("Helping Veterans and Families"), to aid those who have already given so much. A list of suggested donations is available at http://www.iupui.edu/~iacrao/GLACRAO/sponsored_charities.php. Check out the website at http://www.iupui.edu/~iacrao/GLACRAO/program_summary.php for specifics on registration, hotel, and more. Hope to see you there!!!

If you would like to get involved at the conference, please consider being a session facilitator. It's a great way to meet new colleagues, especially from Michigan and Indiana! All you have to do is introduce the speaker and collect the evaluations after the presentation. Contact Janet Duber at jduber@bw.edu if you are interested. Thanks for your consideration and see you in Indianapolis!

Connie Goodman, GLACRAO 2013 Executive Steering Committee (Ohio Rep)

OACRAO SUMMER INSTITUTE

OACRAO held the first ever OACRAO Summer Institute, August 4th - August 6th. The Institute was designed for new professionals to the Registrar's Office. The Institute was taught by many esteemed professionals, including Jack Miner (OSU), Dave Sauter (Miami University), Deb Benton (Ohio University), and others. Here are some of the reactions to the event from a few of the participants.

Beth Stiles is the Assistant Registrar at Hondros College. She has been in her current position for just over one year, but has been in Higher Education for 11 years.

Steven Mentz is the Assistant to the Registrar at The Ohio State University. He graduated from Bowling Green State University in 2009, and has been with the University Registrar's office since 2011.

Emily Timblin is the Registrar at Hondros College for the College of Business. She has been in her current position for two years, but has been in Higher Education for three years.

What was the most helpful/beneficial part of OSI?

Emily – The most beneficial part of OSI was when I realized how important the Registrar's role really is at an institution. How important it is to get involved in things like curriculum, policies and procedures, and being a subject matter expert. Establishing relationships within the Registrar's Office community to learn about best practices.

Beth – The personal experiences of each of the instructors and what they have learned over their years in the Registrar's Office and Higher Education.

Steven – I found the Q & A between the seasoned professionals and the newer individuals to be quite beneficial, as well as networking not only with people from other institutions, but also with those who I see every day in my office.

What was something that you found/learned that you didn't expect when you signed up?

Emily – Make yourself a resource for anything because you never know what kind of questions you are going to be asked.

Beth – Be an expert in a specific area, but also know enough to be the person that people at your College go to when information is needed to make important decisions.

Steven – I didn't expect the bar to close at 9:00pm. I also didn't expect a 6am boat ride to be as much fun as it was – I learned by observation not to share a kayak with Jack Miner.

What ideas that you learned have you been able to use to improve your processes/job/office/campus?

Emily – Based on information provided about FERPA, I've learned that I need to provide more training to our faculty. Being more visible and involving myself more in discussions and committees.

Beth – The ability to interpret, communicate, and implement policy is an integral role of me and my Office. Get myself a "seat at the table", and provide insightful, factual information.

Steven – I've learned to focus on my strengths and make them stronger, as opposed to trying to improve my weaknesses.

Did OSI strengthen your commitment to the profession?

Emily – Yes, it got me excited about going back to work and implementing the things I had learned. It gave me a re-energized feeling. Setting the goals for myself was extremely helpful. It made me feel like I had a plan of action.

Beth – Definitely, I am new to the Registrar's Office, but not Higher Education. OSI helped me to better understand how vital the role of the Registrar's Office is to the College.

Steven – No, I cannot say I want to spend the next 30 years in the registrar's office based on OSI, however, it has strengthened my commitment to the relationships I have built within the profession, and has given me a stronger appreciation for the role the registrar's office plays in higher education.

OACRAO SUMMER INSTITUTE CONTINUED....

Would you recommend OSI to a colleague?

Emily – Yes, if I had anyone else in my department...LOL.

Beth – Yes, and encourage them to be a “sponge”, soak up whatever information they can.

Steven – Yes.

To learn more about the OSI and hear from other participants, both the ‘seasoned professionals’ and the ‘future leaders’, plan to attend the OSI session at the Great Lakes Conference in November.



OACRAO WORKSHOPS

This fall there will be 2 workshops offered at GLACRAO.

CSI FERPA: Under the Microscope

This workshop will be presented by 3 experts on FERPA: Brad Myers – The Ohio State University, Dennis Hicks – Indiana University, East and Traci Gulick – Michigan State University. Discussion will cover both typical and atypical situations dealing with FERPA. Participants are encouraged to bring their own cases to ‘submit to the microscope’.

Got MOOC???

What is a MOOC? Michael Hofherr from OSU will present an overview of their approach into the rapidly evolving arena of distance education. Is your campus ready to move forward? Learn from an expert with an extensive background in managing and leading all aspects of learning technology.

In other workshop news, the annual Support Staff workshop was held over the summer. The workshop included a presentation on campus preparedness to an active shooter situation. This was very well received and generated a lot of good discussion. The rest of the workshop was devoted to the topic - Finding Your Strengths. Participants completed a Strengths Assessment prior to the workshop and the results were discussed and several activities completed to illustrate how to best utilize our individual strengths to add value to our organizations. The feedback from workshop attendees was very positive.

For those who deal with in-state vs. out-of-state residency for tuition purposes, the Residency Workshop will be held on Wednesday, October 16th at OSU. If you have any questions regarding this workshop contact Cheryl Gloege at cgloege@otterbein.edu.

Cheryl Gloege
OACRAO – VP Workshops

NOMINATIONS AND ELECTIONS REPORT

The Nominations and Elections Committee has met and is pleased to announce the following slate of candidates for the board of directors and for next year's N&E committee.

An invitation to vote online will be sent to all members. If you are a voting member and do not receive voting information, please contact this year's N&E Committee Chair, Mel Severns at mel.severns@mvnu.edu.



Sincerely,

2013 OACRAO N&E Committee

President Elect - Nominee



Debra M. Benton
University Registrar
Ohio University

Debra M. Benton is a native of Yellow Springs, Ohio. She attended Ohio University in Athens, Ohio, and earned a Bachelor of Science degree with a major in mathematics and a minor in computer science. She also earned a Masters of Education degree with a program of study in college student personnel while at Ohio University. Today, she is the University Registrar at her alma mater.

Debbie served as Associate University Registrar from 1996 – 2001 and was Assistant Registrar for DARS from 1993 – 1996 at Ohio University. She has taught on an as-needed basis for the mathematics department and has been a guest speaker for the counseling and higher education department.

Debbie has served on the Student Academic Records Committee for the American Association of Collegiate Registrars and Admissions Officers (AACRAO). She has been very involved in the Ohio Association of Collegiate Registrars and Admissions Officers (OACRAO). Debbie attended her first OACRAO meeting in 1991. She helped to create the original OACRAO website and served as webmaster for 10 years. She has also served as Vice President for Workshops, on program committees and as Local Arrangements Co-Chair. She is currently serving on the Info Systems & Data Management committee. In 2000, Debbie was recognized for her distinguished service to OACRAO and the profession by being presented the Linus J. Ryland Award.

Debbie and her husband, Tony, live in Guysville, Ohio with their children Anthony, Annika, and Kianna.

Vice President for Programs - Nominee



Chris Dorsten
Assistant Registrar
Cuyahoga Community College

Chris Dorsten has worked in higher education in a variety of roles beginning at Sinclair Community College as a student, worked in Admissions at Cincinnati State Technical and Community College and currently serves as the Assistant Registrar for Cuyahoga Community College. Chris has had an active role in OACRAO and AACRAO for the past five years. Chris currently serves OACRAO as the Chair for the Professional Development Committee and Vice-Chair for the Scholarship Committee. For AACRAO,

Chris serves as the Chair for the Community College Issues group. Chris has completed two Associate Degrees from Sinclair Community College, a Bachelor's degree from Park University, and a Master's degree from Cleveland State University.

Nominations and Elections Committee

Vice President M&M - Nominee



Molly McDermott
Assistant Registrar
University of Cincinnati

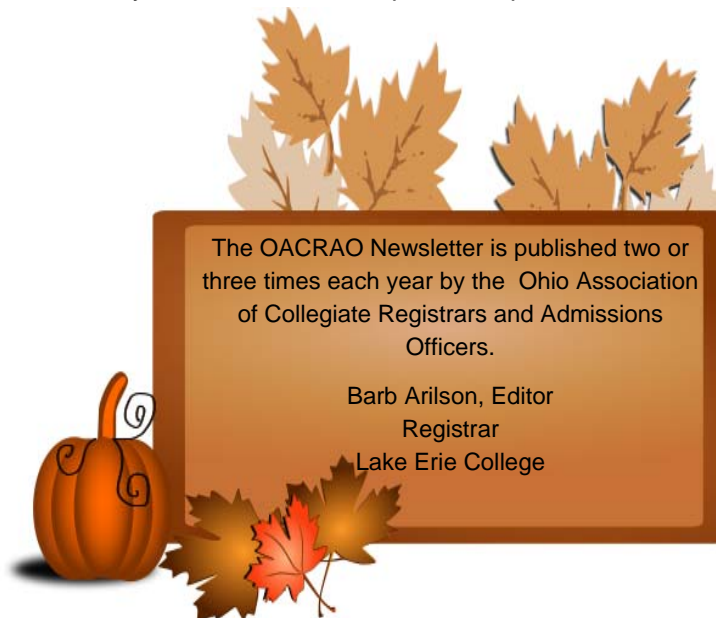
I have worked at the University of Cincinnati full time since 2010. My career began in the One Stop Student Service Center as a University Service Associate. In 2012, I was hired as an Assistant Registrar and have been a member of OACRAO ever since. Currently, I am serving on the Membership and Mentoring Committee, and Vice Chair of the Professional Development Committee. I received my BBA and BA from the University of Cincinnati. The first OACRAO conference I attended was in 2012, my first AACRAO conference in 2013, and I attended the Summer Institute in 2013. At the OACRAO conference I was on a panel for the Battle of the One Stops. At the 2013 GLACRO conference, I will be participating/presenting in three sessions. Most recently, I have been serving as Twitter Master for OACRAO.

Secretary - Nominee



Cindy Davis
Assistant Registrar
The Ohio State University

Cindy Davis has spent the past year learning all new things as the Assistant Registrar for the Testing Center at Ohio State University. This is quite a change from her previous 14-year position at Otterbein. Other prior jobs were at Central Ohio Technical College and Kent State University. She's currently serving as OACRAO Secretary following a resignation and is happy to have a chance to continue to work for the group she has received so much from for so many years. Cindy has served on every committee within the organization, save M&M (there's still time!) and most recently served as "Cruise Director" for the Summer Institute where she will be mostly remembered as the person to plan a 6am boat trip.



The OACRAO Newsletter is published two or three times each year by the Ohio Association of Collegiate Registrars and Admissions Officers.

Barb Arilson, Editor
Registrar
Lake Erie College

Nominations and Elections Committee – At Large Nominees (two will be selected)



Misty Mahefkey
Columbus State Community College
Assistant Director of Admissions

Misty Mahefkey is the Assistant Director of Admissions at Columbus State Community College. She has been with the college since 1998 and worked in the area of International Enrollment Services

before becoming Assistant Director of Admissions in 2012. Misty has worked in Higher Education for a total of 19 years. Before coming to CSCC, she was the Assistant Director of Admission at Marietta College in Marietta, Ohio. She holds a Bachelor of Business Administration in Business Management and in Human Resource Management from Ohio University. She also holds a Master's Degree in Higher Education from Ohio University.

Misty has served on numerous committees on and off campus, including holding board positions in the Kiwanis Club of Columbus and the Ohio Association of Collegiate Registrars and Admissions Officers.

Her involvement in OACRAO includes:

- Serving on the Local Arrangements Committee for the state conference in 2005
- Presenting at the state conference and residency workshop in 2005 and 2006
- Serving as chairperson for the Admissions and International Education Committee in 2006 and 2007
- Serving on the Nominating Committee in 2008

Serving as the VP/Workshops in 2011 and 2012, which included coordinating Support Staff Workshops, Residency Workshops, Veterans Benefit Summit, and pre-conference workshops.

Misty enjoys spending time with her husband and three children. She also enjoys reading, volunteering and trying new things.



Joshua Grace
Assistant Registrar
Xavier University

Joshua Grace has been the Assistant Registrar for Academic Records at Xavier University since 2008 and has worked in Xavier's registrar's office since 2004. He completed his Bachelor of Arts degree in

Psychology at the University of Cincinnati where he also worked in the registrar's office as a student employee. He is currently completing his Master of Education Administration at Xavier. He has been a member of OACRAO since 2008 and most recently served on the Local Arrangements Committee for the OACRAO conference in Dayton in 2012 heading up the technology needs of the conference.



Beth DaLonzo
Senior Director of Admission and Student Financial Services
Muskingum College

Graduated from Muskingum College in 1984 and returned to campus to work in 2001 after 16 years in the admission office at The Ohio State University

Current responsibility includes:

*Oversees the development and implementation of admission operational procedures including all recruitment functions, selection process and marketing communications.

* Participates, along with the Vice President, in strategic and tactical planning processes.

*Sets policy and procedures and communicates with staff

* Serves as primary liaison to internal and external offices, including athletics, alumni, vendors, families and secondary school personnel

*monitors budget

*Supervises professional, support and student staff in Admission and Student Financial Services

*Coordinates retention program for new freshmen, Muskie Care Pack

Presentations

*29 years of experience in admissions helping families navigate the admission process, including college search and preparation, how to choose a college, visiting a college, how to prepare for college, appropriate high school curriculum and financial aid.

*Presentations at professional conferences include such topics as high school visits; the admission process and the learning disabled student; recruiting low income, first generation and Appalachian students and Leadership through Relationship Building.



Ann Creekmore
Registrar
University of Cincinnati

Hi! I've been an Assistant Registrar at the University of Cincinnati since 2007 and have worked in higher education since 2002. I'm a Toledo native and have degrees from Miami University and Xavier

University. My past OACRAO activities include: Local Arrangements Committee (Cincinnati & Dayton), Scholarship Committee, and Chair of the Professional Development Committee. Fun fact: I'm probably one of the few OACRAO members who does not actually live in the state of Ohio! (My husband lured me across the Ohio River seven years ago to live in Florence, KY.)

Nominations and Elections Committee – Past Presidents (two will be selected)



Connie Goodman
Assistant Registrar
The Ohio State University

Connie Goodman has been actively involved in OACRAO since 1994, having served in various roles, including as OACRAO's President in 2005. She

currently serves as the webmaster and on the ByLaws Committee, and is the Ohio representative on the Executive Steering Committee for Great Lakes 2013. Connie has previously served as the newsletter editor, co-chair of the 2001 and 2010 Local Arrangement Committees, and as a member of the Communication Committee, the Data Management Committee, the Records and Registration Committee, and the M&M Committee. She's an active member of AACRAO, currently serving as the chair of the Information, Systems and Technology Committee and has previously served on the "College and University" Committee and as chair of the State and Regional Committee. She regularly attends the OACRAO and AACRAO annual meetings and often presents at both conferences. Connie has been a part of the Ohio State University Registrar's Office since 1994 and at Ohio State for 30 years having also worked in Admissions and as an advisor in the College of Pharmacy. She is currently the Assistant Registrar for Academic Records. In addition to her professional activities, Connie's also active in her community and serves on various committees and Boards in Genoa Township, including the Zoning Commission, and the police & fire and road levy committees.



Don Foster
University Registrar
Otterbein University

Don Foster is a 20-year member of OACRAO and returned to Otterbein University as Registrar in 1992.

Previously, he was an Admission Officer and then Director of Financial Aid at Otterbein from 1973 to 1981. In between, Don was with JCPenney Insurance in various capacities. OACRAO involvement includes: 2010 and 2011 LAC Exhibitor Co-Chair; 2007-08 Immediate Past-President; 2006-07 President; 2005-06 President-Elect; 2003-04 Vice President of Programs; 2002-03 Vice President of Programs; 2001-02 Local Arrangements Committee and also Exhibitor Chair; 1998-99 Local Arrangements and also Records and Registration Program Committee Chair; 1997-98 Records and Registration Program Committee Vice Chair; 1996-97 Records and Registration Program Committee; 1995-96 Local Arrangements Committee. On the home front, Don serves on the Board of Directors of his condominium homeowners association and is a member of the Clark County Historical Society and the Delaware County Historical Society.



Wendy Lambing
Associate Registrar
University of Cincinnati

Wendy Lambing is an Associate Registrar at the University of Cincinnati. Wendy has just celebrated her 25th year at UC and has been active member of OACRAO for nearly 30 years. Her involvement with OACRAO includes several committees, LAC Chair in 1993 & 2007, President in 1993-94, and VP for Membership in 2007-09.

Additional information about Wendy is in the Member Spotlight on page 2.



Frank Yanchak
University Registrar
Franklin University

Frank Yanchak is the current University Registrar at Franklin University and also is an adjunct faculty member. Frank has his Bachelor of Arts Degree with a major in Elementary Education from West Liberty State College and a Master's of Business Administration from Wheeling Jesuit University. Frank started working in the Registrar's Offices as a work study student in 1991 at West Liberty State College. He also was a Graduate Assistant at Wheeling Jesuit University. After Graduation, Frank became the Associate Registrar at Wheeling Jesuit University where he was a member of the WVACRAO. Frank moved to Columbus, OH into Franklin University August 1999. Frank has been an active member of the M&M Committee and has served as the Vice President. He also has been an active member of the Scholarship Committee. He additionally served as Co-Chair of the LAC for the 2005 OACRAO Conference and President in 2009. Frank has also a member of the AACRAO and is on the Membership and Mentoring committee. Frank has been a presenter at both annual meetings.

