2024 CONFERENCE SESSION DESCRIPTIONS

Wednesday   2:00 PM-2:45 PM

Appeals Done Right [Presentation]

An academic appeals board can act as a microcosm of an institution's culture. In this session we will examining the Registrar's role in academic appeals committee and related processes. How can we add value to the process by representing and reminding of the importance of processes and procedures? And how can we use the outcomes of academic appeals to influence and change campus policies?

* David Schneider [University Registrar-Otterbein University]

BLUE HERON

Managing Up, Down and Across: Navigating Challenges with your Supervisor and Staff [Presentation]

Come learn how to manage up, down and across! We will be navigating some of the most difficult challenges in the modern workplace by discussing supervision of cross-generational teams, including those with more experience than you, and how to strategize when working with an ineffective supervisor, how to engage and motivate team members, and utilize resources within or close to your office.

* Kathleen Pugh [Associate Registrar-Ohio University]

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New Member & First Time Attendee Session [Presentation]

Are you a new member or attending OACRAO for the first time? Join us for an interactive panel discussion designed to help you make the most of your experience! This session will offer an overview of conference highlights, networking tips, and guidance on how to navigate sessions, events, and resources available to you. Panelists will share their personal stories and practical advice, ensuring you leave feeling connected and prepared. Come ready to ask questions, meet fellow newcomers, and kick-start your conference schedule.

Who Should Attend: New members, first-time attendees, and anyone looking for guidance on how to fully engage with the conference and community.

* Missy Weininger [Vice Provost, Academic Engagement & Student Success, Registrar-Tiffin University]

WHITE EGRET

Wednesday   3:00 PM-3:45 PM

Digitizing the Registrar's Office: Discovering Efficiencies in Online Processing [Presentation]

Transition from historical paper based systems to more cutting edge electronic systems can be daunting; however, the results bring long-term efficiencies that are undeniable. Understanding the hurdles to justify the transition, then imploring the benefits are invaluable to the integrity and longevity to function as Registrars in the most effective and efficient manners.

* Wilson Turner [University Registrar-Ohio Northern University]

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Micro-Credential Implementation Strategies [AACRAO Presenter]

When institutions consider offering and begin to roll out micro-credentials, there are many considerations. One size does not fit all, but there are common themes and areas of consideration. This session will share lessons from the field gathered from various institutions, AACRAO resources and other entities that are deep into the micro-credential world. Come learn and share with your colleagues who are entering this brave new world.

Brenda Selman [Assistant Vice Provost for Enrollment Management and the University Registrar - University of Missouri]

WHITE EGRET

Ohio Residency for Beginners [Presentation]

This workshop is to help new staff members in Ohio public colleges and universities to learn the basics of Ohio residency law and best practices for assisting students through the process of applying for change of residency status.

Sue Strakowski [Associate Registrar-University of Cincinnati]

BLUE HERON

Wednesday   4:00 PM-4:45 PM

AACRAO Exchange [Presentation]

The AACRAO Exchange is a platform for all AACRAOBats, providing a space for sharing knowledge, discussing trends, and collaborating on best practices related to admissions, registration, enrollment management, student support, and much more. In this session, we'll dive into the features of the Exchange, helping participants discover how to maximize its potential for their needs.

Sun Jamerson [Registrar-Lorain County Community College]
Brenda Selman [Assistant Vice Provost for Enrollment Management & University Registrar-University of Missouri]

WHITE EGRET

Best Practices for Transfer Credit Evaluation [Panel]

This session will explore best practices for efficient and accurate decisions about transfer and applicability of transfer credit from diverse institutions. Colleges and universities will learn about tools for automating the evaluation of transfer credit and for developing effective communication plans to support new transfer students as they onboard at your institution.

Kimberlee Avery [Associate Director, Youngstown State University]
Karen Dickerson [Campus Director, Admissions & Enrollment Services-Cuyahoga Community College]
Joseph Smith [Director Community College Alliance-Franklin University]
Melissa Swafford [Director, Transfer Centers-Cuyahoga Community College]

BLUE HERON

Breaking Down Barriers and Creating Access to College [Presentation]

Many states, including Ohio, have limited resources and efforts dedicated to diversity, equity, and inclusion. Similarly, the US Supreme Court's decision on the use of race in admission decisions has created challenges for inclusion. Even within these models, University of Cincinnati has seen a significant increase in enrollment for Black, Latinx, and first-generation students. This presentation will share some of the strategies that UC has used to ensure that they are continuing to provide access to the Cincinnati community.

Jack Miner [Vice Provost-University of Cincinnati]

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Thursday 10:00 AM-10:45 AM

FERPA Violations

FERPA violations are going to happen, and you want to have a plan in place to address them thoughtfully and efficiently, with a student-focused and FERPA-compliant forward mindset. Come learn how to be prepared, including your support team, communications, documentation, and remediation to avoid future violations. This session will help both the FERPA beginner to the FERPA expert.

Bob Bulow [Registrar-Ohio University]
Kathleen Pugh [Associate Registrar- Ohio University]

BLUE HERON

Internal Up-skilling & Cross-functional Training [Presentation]

Up-skilling is the process of teaching employees new skills to help them either perform their current job more efficiently, or learn other job functions based on personal interests. Similarly, cross-functional training is an approach to talent development that places employees in a position to learn skills and abilities that are not exercised in their current roles. Combining these methods can increase the effective efficiency of your team.

Wilson Turner [University Registrar-Ohio Northern University]

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Opportunities for Leveraging Student Success [Presentation]

Enrollment Management offices have huge opportunities to be part of the student success work on campus. This presentation will provide specific examples that are within the scope of enrollment management offices that can improve student success, retention, and graduation rates.

Jack Miner [Vice Provost-University of Cincinnati]

WHITE EGRET

Thursday 11:00 AM-11:45 AM

Innovative Credentials- Who, What, Where, Why, and How [Presentation]

Innovative Credentials also known by many names like Micro-Credentials are taking shape nationwide. The University of Cincinnati has implemented for Credit Micro-Credentials and is on the path to of issuing not for credit Micro-Credentials. Join the session as we discuss the who, what, where, why, and how of Innovative Credentials from early discussions, to policy adoption and implementation.

Molly McDermott [Assistant Vice-Provost/Registrar-University of Cincinnati]
Lauren Martin [Director of Operations and Reporting-University of Cincinnati]

WHITE EGRET

Keep Your Students on Track to Graduation with Intuitive Course Planning from CollegeSource [Presentation]

CollegeSource has launched an evolutionary step in academic planning as part of the uAchieve Degree Audit system. See how a complete, personalized plan to graduation can be waiting for your incoming students based on their declared program requirements and how it adapts over time to keep them on track. The uAchieve Planner is highly student and advisor user-friendly, eliminates manual setup and template maintenance, and alerts and adjusts as things change over time.

Chris Starkey [CollegeSource, Inc.]

BLUE HERON

SIS Specific Round Table Discussions - The good, the bad, and the meh [Roundtable]

This round table will be a breakout for schools who use the same Student Information Systems (SIS). Attendees will break off into their relative SIS.

* *Sun Jamerson [Registrar-Lorain County Community College]*
* *Eric Steinberger [Registrar & School Certifying Official-Terra State Community College]*

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Thursday 2:00 PM-2:45 PM

I am In Charge Now What? [Presentation]

Changing into a new role can be exciting and stressful. In this session two new mid-career University Registrars will discuss their transition to new roles. Topics discussed will be overcoming imposter syndrome, managing staff you did not hire, and supervising your former peers. Adding to the presentation, we will cover how we successfully ran our offices during the great resignation in era of quiet quitting.

* *Chris Dorsten [Associate Vice President Enrollment Management-Kent State University]*
* *Molly McDermott [Assistant Vice-Provost/Registrar-University of Cincinnati]*

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Leveraging New Analytics in Academic Operations for Student Success [Presentation]

Historically, academic operations such as scheduling, curriculum management, and catalog creation lived in silos that made data hard to access. However, new solutions now enable institutions to leverage the wealth of data in these functions. Learn how integrating your academic operations unlocks new data and analytics that support student retention and bolster institutional financial health.

* *Patrick Manchester [Coursedog]*

WHITE EGRET

Round Table: Transfer Credit [Roundtable]

This round table would provide an opportunity to discuss transfer issues. Specifically, ODHE initiatives, alternative credit, PLA, reporting and SIS coding.

* *Angela Kiszka [Assistant Registrar-University of Toledo]*
* *Jenifer Fry [Curriculum Systems Analyst-University of Toledo]*

BLUE HERON

Thursday 3:00 PM-3:45 PM

Communication Strategies to Support Students and Faculty, [Presentation]

This session will feature a guided discussion about communications sent from the Registrar's Office. We will share strategies that have worked well at our institution, as well as methods that your institutions have found helpful. Discussion topics will include how the Registrar's Office can support students, faculty, and other campus offices:

• Student registration deadlines and processes, and other student-related notices
• Faculty grading information
• Working with other offices to enhance Communications
• Utilizing AI (or not!) to strengthen messaging

* *Maureen Compora [Advisor/Analyst-University of Toledo]*
* *Bri Lievens Pilbeam [Assistant Registrar-University of Toledo]*

BLUE HERON

Maximize Learner Experience with One Credential Solution Partner [Presentation]

What efficiencies could you create in your Admissions and Registrar's Offices if you could manage all credentials on a single platform, including sending, receiving, and processing

transcripts; recruiting; and issuing diplomas, certificates, CLRs, and badges? A comprehensive credential system is becoming essential to creating a streamlined, consistent learner experience across digital and print requests, all while freeing up time for more strategic projects. Hear how institutions are saving time and money moving to a comprehensive platform and learn how they are better serving their students with a modern credential experience.
* Kevin Hickey [Parchment]
* Julie Wakefield [Parchment]
TERN

Welcoming transfer students from closed colleges [Presentation]
A session on handling transfer students as colleges close. What can we do moving forward if additional colleges close. Do you have a transfer training guide? Engage conversation with anyone who manages the transfer process or transfer staff (admissions/records/academic/finaid) including transfer or credits and possible match of financial aid.
* Dave Shaffer [Executive Director, Student Services-Owens Community College]
* Christian Manring [Director of Records, Registration and Student Success Advising-Mount Carmel College of Nursing]
WHITE EGRET

Friday   9:15 AM-10:00 AM

Enrollment Management Strategies – Roundtable [Roundtable]
What is your campus doing to boost enrollment/registration? What campaigns, activities, communications are being that have been successful while also keeping costs low? What have you done that was unsuccessful? This can be from two standpoints of enrolling new freshman and/or registration for continuing students (retention).
* Sarah Marcini [Assistant University Registrar, Systems & Compliance -Kent State University]
* Dave Shaffer [Executive Director, Student Services-Owens Community College]
WHITE EGRET

Private School Meeting [Roundtable]
* Wilson Turner [University Registrar-Ohio Northern University]
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Role of the Registrar [Presentation]
I will discuss the Role of the Registrar--the people solving the problems you didn't know existed! I will review the historical origins, organizational structure, our technology roles. We will review functional roles and different professional roles we fill. I will talk about our challenges and the factors for success. We will laugh and learn about the Registrar profession.
* Michelle Rable [University Registrar-Bowling Green State University]
BLUE HERON